

MONEY GUIDE

Do you have money worries? Often the municipality of Venlo can help you. Sometimes we help with money and sometimes with advice. What you can apply for depends on your income. If you do not know what your income is or if you have any questions, please call **14077** and choose option 1. We will put you in touch with an employee who can help you. Are you unable to apply for the scheme by yourself? Then go to information and advice point in your neighbourhood. A volunteer will help you with all your questions. The municipality will also help you with your questions.

THE STADSPAS

With the city pass, every family member who lives at your address receives €100 once a year. With the city pass you can do fun stuff. Such as a dinner at Resto van Harte, working out at the gym or a visit to the theatre. You can apply for the city pass if your income is less than 120% of the social assistance standard. Are you a caregiver? Then you can also get an informal care compliment on this pass. If you are a caregiver, you can apply for the pass even if your income is higher. For more information visit the website [Home-Venlopas \(stadspasvenlo.nl\)](http://Home-Venlopas (stadspasvenlo.nl)).

VGZ MUNICIPAL PACKAGE

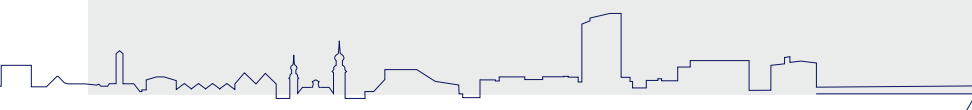
With a low income, you can have a lot of worries about your health costs. That is why you can use the VGZ municipal package. With the municipal package you can insure the excess costs. In that case, the municipality will contribute 17.50 euros per month to insurance. The VGZ municipal package is for an income that is lower than 120% of the social assistance standard. From mid-November you can switch to another health insurance. You can then register for a municipal package until 31 December 2022.

THE CHILD PACKAGE

To help children extra, there is extra help for them. For example, sports, a bicycle or contribution is reimbursed. What exactly you can apply for depends on the age of your child and your income. In 2022 you can apply for compensation for the sports and culture fund and the foundation for tuition fees with an income of up to 150% of the social assistance standard. Want to know more? Then take a look into the website Jeugdfondsen Venlo.

THE ENERGY SURCHARGE

This year, energy costs have risen sharply. To help you, you can apply for the energy surcharge in 2022. It is a fee of €1300,-. You can request it from the municipality. This allowance is for residents with an income of up to 150% of the social assistance standard. You can apply for this until 31 December 2022. Next year, the energy allowance can be applied for again if you earn less than 120% of the social assistance standard. Keep an eye on the municipality's website for more information.



REMISSION OF MUNICIPAL TAXES

The waste tax and sewer tax are expensive. And if you have a dog, you have to pay dog tax. Do you have an income on or around the social assistance standard? you can be exempted. Whether you or do not have to pay the tax, you can see on www.bsgw.nl.

THE INDIVIDUAL INCOME SUPPLEMENT

Are you over 21 but not yet retired? And you have had a benefit at social assistance level for more than three years? Then you can apply for the individual income supplement once a year. You apply for this allowance at the Municipality's Income Team. The amount of the allowance depends on the size of your family.

KANDOEN

Do you need help with a job in your home or garden? KanDoen's handyman service helps people with a low income, not able to do small chores themselves. The handyman service is limited to small jobs. We do not carry out specialist jobs such as electricity, gas and water. The handyman service does not compete with professionals/companies. You can ask your job question via klussendienstKanDoen@huisvandewijk.nl.

WHERE CAN I FIND MORE INFORMATION?

All schemes and conditions can be found on our website Benefit, work and social assistance | Municipality of Venlo. The website also states how much is 120%, 130% and 150% of the assistance standard.

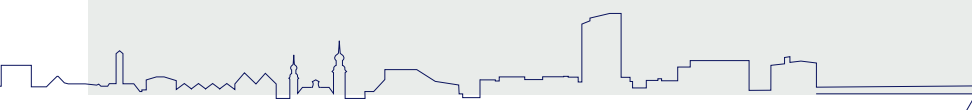
DO YOU WANT TO SAVE ENERGY?

Do you have a high energy bill? See if we can help you with one of our savings schemes, or make an appointment with the energy coach from Goede Buren for tips and advice. You can find more information on RREW (Regulation for the Reduction of Energy Use of Homes) | Sustainable Construction Desk or call **072-743 39 56**.

TEAMS OF THE MUNICIPALITY

TEAM INCOME

It can happen to you that you no longer have an income. Team income are then ready for you. Every employee in the municipality would like to help you. Even with team income, the employee is therefore happy to think along with you. The employee will also help you with the application for a benefit or one of the schemes that are in this newspaper.



DEBT ASSISTANCE TEAM

At the municipality we are happy to help you. Do you have money worries, do you lack an overview of your finances or do you have debts? Then make an appointment with one of our customer advisors. Together with you, we will discuss how you can get out of this and how you can get a grip on your situation again. Of course we work together with all the organizations that are in this money newspaper.

ENTREPRENEURS WITH MONEY WORRIES

Are you unsure whether your business will make it? Or are you struggling to make a living from your business? Please make an appointment with team BBZ. They will study with you how you can best continue to do business. They also examine whether there are any arrangements which you are entitled to. Please call : **077 - 359 72 90**. For further information look at (in dutch), <https://www.venlo.nl/bijstand-zelfstandigen>

SOCIAAL WIJKTEAM

For help and support and the application for Wmo facilities and youth act facilities, you can contact the Sociaal wijkteam. This team will help you. For instance domestic help, a wheelchair or assistance for youngsters. Look for more information at:
<https://www.venlo.nl/zorg-en-ondersteuning> <https://www.venlo.nl/jeugdhulp>

